



press release

Toms River, NJ, 1/09/17

SUEZ URGES CUSTOMERS TO BE AWARE OF WINTER COLD SNAPS AND POTENTIAL FOR DAMAGING WATER PIPES

TOMS RIVER, NJ - SUEZ is urging its customers to be aware that this winter season's freezing, as well as extreme temperature fluctuations, can cause water lines in homes, businesses and underground infrastructures to become damaged, resulting in cracked pipes.

"Our crews frequently respond to fractured pipes due to extreme weather events, and we want our residents to know that changes in temperatures can cause ruptures," said Jim Mastrokalos, director of operations.

Mastrokalos added that the National Weather Service is forecasting current cold weather conditions to moderate through the end of the coming week, when a warm front is expected to cross the SUEZ service territories of Toms River, South Toms River and a portion of Berkeley.

SUEZ emergency crews are ready and available in the event of emergencies, however, customers are responsible for plumbing on their property. Customers can work to prevent such fractures in their homes and businesses by taking precautionary measures. SUEZ suggests running cold water from the tap periodically, as a bit of water flowing through from time to time will help safeguard lines. Opening kitchen and bathroom cabinet doors to gradually allow warmer air to circulate around plumbing is also helpful.

Mastrokalos also said that because water expands as it freezes, it potentially prevents water from flowing properly, resulting in cracks to water lines. He added that if residents notice water leaks on their premises or in streets they should immediately contact the Company's customer service toll-free number at 1-877-565-1456.

Household plumbing, water meters and pipes located on outside walls, basements or crawl spaces can also be affected, leading to costly repairs. To prevent pipes subject to cold or freezing from cracking or breaking, wrap them in commercial insulation or heat tape available at local hardware stores.

If a vacation is being planned during the remaining cold months, it is important to set the thermostat to at least a minimal heat setting in homes and businesses to help protect pipes during temperature changes.

If residents are uncertain about their home pipelines or plumbing system's endurance during the winter months or weather fluctuations, contacting a certified plumbing contractor can help safeguard homes and prevent unwelcome bursting pipes and water damage.

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About SUEZ in North America

SUEZ in North America operates across all 50 states and Canada with 3,560 employees dedicated to environmental sustainability and leading the resource revolution. The company provides drinking water, wastewater and waste collection service to 7.4 million people on a daily basis; treats 570 million gallons of water and 815 million gallons of wastewater each day; offers water treatment and advanced network solutions to 16,000 industrial and municipal sites; processes 55,000 tons of waste for recycling; rehabilitates and maintains water assets for more than 4,000 municipal and industrial customers; and manages \$4.1 billion in total assets. The company posted revenues of \$1.25 billion in 2015 and is a subsidiary of Paris-based SUEZ.

SUEZ

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SUEZ

We are at the dawn of the resource revolution. In a world facing high demographic growth, runaway urbanization and the shortage of natural resources, securing, optimizing and renewing resources is essential to our future. SUEZ (Paris: SEV, Brussels: SEVB) supplies drinking water to 92 million people, delivers wastewater treatment services to 65 million, collects waste produced by 34 million, recovers 16.3 million tons of waste each year and produces 5,853 GWh of local and renewable energy. With 82,500 employees, SUEZ, which is present on all five continents, is a key player in the sustainable management of resources. SUEZ generated total revenues of \$17.1 billion in 2015.

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